

Company Presentation

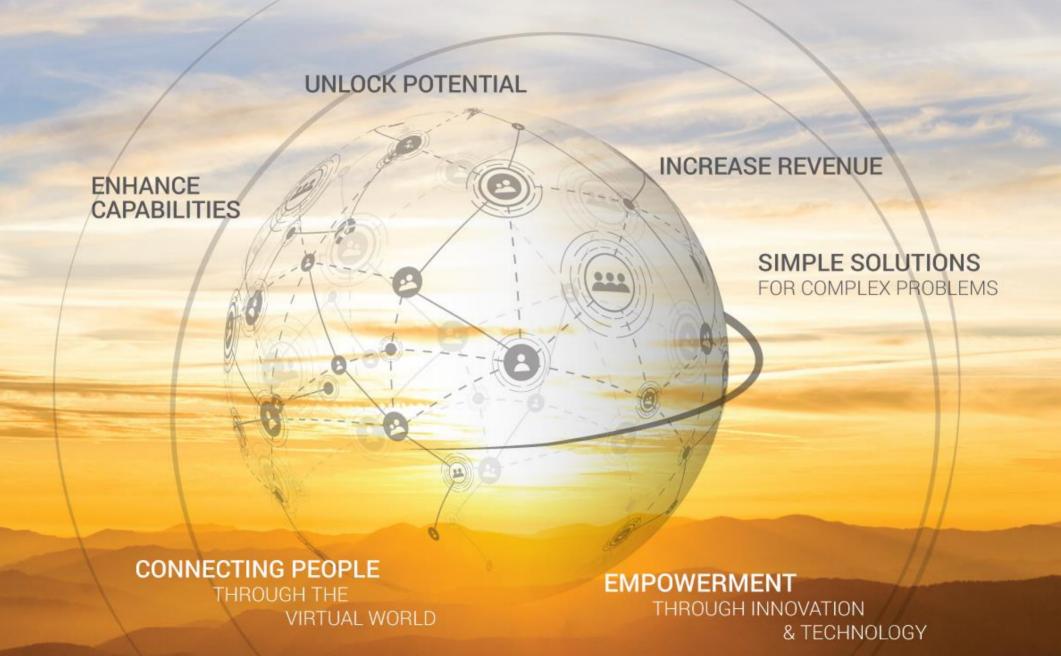


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Established in 1991

Privately owned

250+ employees

Product portfolio: Telephony | WebTV Web2Print | Solutions

Annual Revenue: Over \$220 Million

Vision:

A more united world

Mission:

Using innovative technologies to erase borders and bring people together

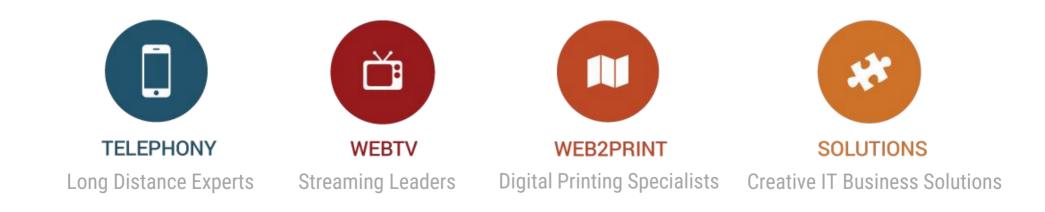
Diversity at GL:

Our strength and inspiration.

- Employees from all over the world.
- Customer Support available in multiple languages 24/7

Connecting the Global Diaspora

Lines of Business





LONG DISTANCE EXPERTS

- First and original GL line of business
- · The foundation on which GL's vision of connecting customers to what matters was built
- · Comprehensive suite of home, office & mobile services
- Competitively-priced local & long-distance products/services
- LD Apps for Smartphones
- 24/7 Customer Support in multiple languages
- Over 100 Gold Line and private-label brand phone cards
- 2 billion minutes of long distance calls annually
- 70% Canadian market shares for prepaid long distance calling



STREAMING LEADERS



- Multicultural streaming platform
- Available on all platforms Set-top-box, Smart TVs, Blu-Rays, iOS[®] & Android[™] Smartphones & Tablets
- More than 900 Live TV Channels
- Hundreds of ethnic channels
- Thousands of radio channels
- On-Demand TV Series & Movies
- 72hr Playback
- PVR on GLBoxHD

 iOS^{\circledast} is a trademark of Apple Inc. Android^{TM} is a trademark of Google Inc.



STREAMING LEADERS

GLSignage....

- Interactive digital signage
- · Upload your creative content
- Manage your campaign
- Distribute to any screen
- Your message, your brand, your way
- Unlimited screens
- Local or global reach
- Easy to use platform
- Immediate and dynamic

GLAdExchange.com

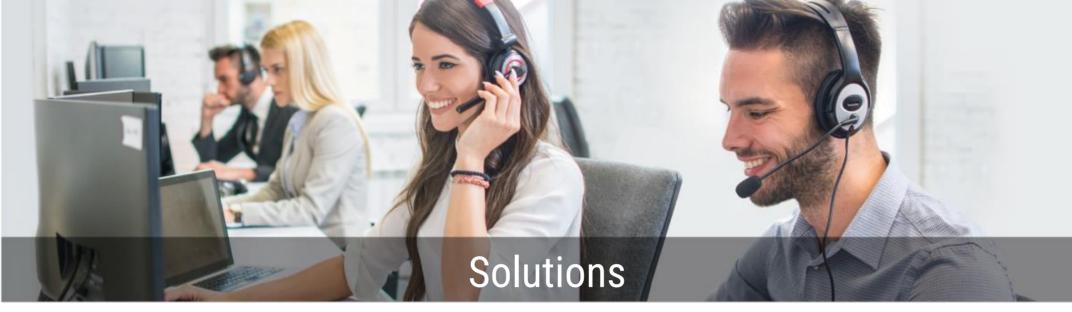
- Targeted advertising
- Pay-Per-View advertising guarantees you only pay for ads that have been seen
- Unmatched cultural reach!
- Dedicated Account Managers available to assist you to reach your goals
- Easy online campaign setup and registration
- Optimum return on advertising spend (ROAS)
- Detailed campaign analytics



CREATIVE IT BUSINESS SOLUTIONS



- Hosted telephony service that allows businesses to transition from managing costly premises-based phone systems to having it run from the cloud
- · GLPBX can support all of your telephony requirements
- · Provides opportunity to reduce costs
- · Support business with the most current features
 - Hunt group & answer group
 - Call Forwarding
 - Free local, Canada and USA calls
 - Call recording
 - Enhanced voicemail service
 - Call queue
 - Call restrictions (International block, etc.)



CREATIVE IT BUSINESS SOLUTIONS



- Contact Center as a Service (CCaaS) is a cloud-based customer service software that is delivered through the cloud, as a hosted solution, supporting voice, chat, text and email interactions.
- Multi-tenant Secure PCI Compliant Architecture
- Recording (voice & agent screen) and Quality Monitoring
- Real-Time and Historical Reporting
- Outbound Dialer Options
- Agent Anywhere
- Scalable/Burstable Agent Seats

GĽCSR

- Multi-lingual Customer Service
- Multiple onsite reps + unlimited number of "work from home" CSRs
- Providing Help Desk, Marketing, Sales Campaigns, Tech Support and Customer Analytics
- · Integrates fully with external apps
- 24/7 Support
 - Incoming & outgoing calls, chat, email & social media





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